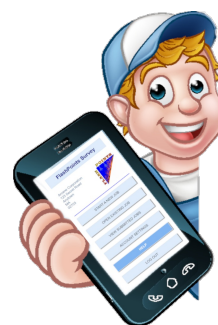May 2024

World Class Customer Service

One of the things we pride ourselves on is our customer service. We make every effort to go above and beyond for each and every customer. It doesn't matter to us if you are a small one person company or an Enterprise customer with FlashPoints in several locations, everyone deserves to be satisfied and treated equally.

An important aspect of customer support is software updates. This newsletter is devoted to the recent changes in Version 4.9.0.0 of FlashPoints. As always, many of these updates are the result of customer comments and suggestions.

If you have any questions about these changes, feel free to call us and we will be happy to guide you through them.

Denis & Ray

Don't Forget to ENHANCE your FlashPoints experience with

More Systems

We've added another system to FlashPoints, Ansul Pirahna!

This brings the list of systems in FlashPoints to:

Restaurant Systems
Amerex KP
Amerex KP with Strike
Amerex Zone Defense
Amerex Zone Defence with Strike
Lehavot KitchenShield
Ansul R102
Ansul R102 Overlapping Coverage
Ansul Pirahna
Buckeye Kitchen Mister
Kidde Wet Chem
Badger RangeGuard
PyroChem Kitchen Knight II
Protex II
Captiveaire Tank
Defender

Industrial Systems
Amerex IS - Vehicle Spray Booth
Amerex IS - Open Face Spray Booth
Amerex IS - Total Flood / Local Application
Badger Industrial Guard - Vehicle Spray Booth
Badger Industrial Guard - Open Face Spray Booth
Badger Industrial Guard - Total Flood / Local Application
Kidde Dry Chem - Vehicle Spray Booth
Kidde Dry Chem - Open Face Spray Booth
Kidde Dry Chem - Total Flood / Local Application
PyroChem Monarch - Vehicle Spray Booth
PyroChem Monarch - Open Face Spray Booth
PyroChem Monarch - Total Flood / Local Application
Buckeye Industrial System - Vehicle Spray Booth
Buckeye Industrial System - Open Face Spray Booth
Buckeye Industrial System - Total Flood / Local Application

And, of course, we have our Generic Systems available that allow the creation of any other systems that need to be drawn.

Print only the job data you need

Job Description, Designer Initials, Drawing Number. These are just a few of the job information items that can be entered on the Job

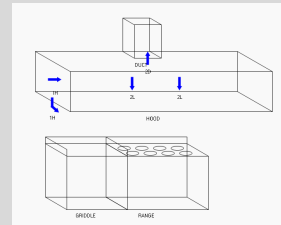| Job: New Hood and Fire System	
Drawing #: 1-A	Lic #: 87654398
Designer: DJP	
Date: 5/6/2024	UL #: EX3830

Info tab in FlashPoints.

In earlier versions, you had to go to the Settings screen and check the boxes of the items you wanted to have appear on your drawings. FlashPoints would then print them for you whether they contained data or not.

This has been changed. Now you can just type information in the fields you want to on the Job Info tab and FlashPoints will only print the items that have information in them. Empty fields will be ignored, automatically.

New Improved Automatic Placement

Automatic Placement now places appliances under the hood automatically from LEFT to RIGHT. We have had a lot of requests to reverse how it was working. But we also found that LEFT to RIGHT works better. Appliances that are placed under the hood and are resized or changed maintain their position on the LEFT and grow or shrink on the RIGHT. So there is no need to realign the appliance after it is changed. This is a huge time savings!

Try it for yourself and see!

A Disclaimer for Stamps

PDF Converter.

Add a Stamp Note to your cover pages if your AHJ requires an engineers stamp on your pre-engineered system drawings. Simply check the Stamp Note box when you setup the cover page and FlashPoints will print the following note at the bottom of the cover page:

Any engineer stamps affixed to these drawings are to satisfy AHJ requirements, only, and do not change the status of the system from "pre-engineered" to "engineered", as the design and installation remain within the manufacturer specified parameters.

Special thanks to Jacob Duran at 505 Fire and Life Safety Services LLC in New Mexico for this suggestion.

FlashPoints Referral Program

Use the Refer-A-Friend button in FlashPoints to refer your friends to

FlashPoints.

**When they get FlashPoints,
they will get 2 extra credits and you will get 2 credits, also!**